



Revision 06/2021

Sustainability Report 2019 Summary

Responsibility for the future.

SALESIANER 

Our mission. Less emissions.



Sustainability is firmly rooted in our corporate culture along with our commitment to showing responsibility to society and the community. Sustainability is not just something we talk about; we work constantly on ways to bring our processes in the company in line with its principles.

This summarised Sustainability Report 2019 provides an overview of the environmental, economic and social action being taken by our company. Taking a closer look at our business areas, namely the healthcare, hotel and workwear sectors, the extent to which our company's services are linked to society becomes clear. People are continuously in contact with textiles which we are responsible for looking after, cleaning and keeping functional. Whether it be high-tech fabrics in the operating theatre, decoratively set tables in a restaurant or functional and modern workwear for production facilities – SALESIANER handles around 550 tonnes of textiles every day to high standards of hygiene and in a sustainable manner.

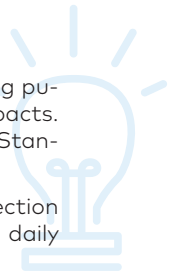
It is our stated objective to continuously reduce our consumption of energy, chemicals and water by 2025. This is what is important for SALESIANER employees, as sustainability is a cornerstone of our future.

Mag. Thomas Krautschneider
Executive Partner,
22 July 2020

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The **GRI Standards** represent global best practice for reporting publicly on a range of economic, environmental and social impacts. This report has been prepared in accordance with the GRI Standards „Core“ option.

These **criteria are internationally comparable**, and the selection of stakeholders represents relevant stakeholder groups from daily business life.



| Leading topics | GRI aspects |
|--|---|
| 1 Procurement of washing agents | Materials |
| 2 Procurement of textiles | Materials |
| 3 Legal Compliance | Environmental and socio-economic compliance |
| 4 Energy and greenhouse gas emissions | Energy, emissions |
| 5 Water consumption | Water |
| 6 Waste | Wastewater and waste |
| 7 Diversity and equal opportunity | Diversity and equal opportunity |
| 8 Transport/logistics (distribution) | |
| 9 Health and safety at work | Occupational health and safety |
| 10 Quality management and product responsibility | Customer health and safety |
| 11 Data security | Customer privacy |

1

Procurement of washing agents

Less is more. This is the attitude taken by SALESIANER when using chemicals, with the market leader setting a clear example here.



| Key performance indicators | Unit | 2015 | 2016 | 2017 | 2018 | 2019 |
|--|--------------------|------|------|------|------|------|
| Use of washing agents per textile category | kg / t of textiles | 21.5 | 21.5 | 21.2 | 19.9 | 19.6 |
| Share of washing agents carrying the Ecolabel as a % of the total amount of washing agents. | % | 16.7 | 17.1 | 17.6 | 17.8 | 19.8 |

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Procurement of textiles

The textiles provided by SALESIANER using organic Fairtrade cotton are also symbolic of the responsibility shown towards people and the environment.

Fairtrade certification gives many small Indian farmers and their families the chance for a better life, on the one hand ensuring a stable and higher income and, on the other hand, improving the lives and working conditions of the local people through training and quality assurance.



Ambitious goals. Let's achieve them together.

3 Business ethics and legal compliance

The ethical conduct of SALESIANER as a family-owned company is governed by its mission statement, its commitment to accepting responsibility along the supply chain and employee compliance.

Monitoring

Biannual update to the law register and requirements of official notices including a check to ensure fulfilment. Implementation of auditing measures by the supplier.

Responsibility

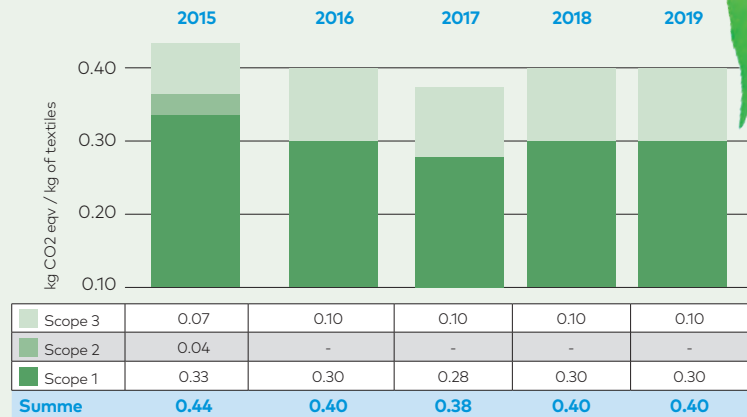
External consultants and technical department compile the regulations. The specialist departments check these and report and deviations. Deviations are systematically dealt with in a timely manner (CIP catalogue of measures). Supplier audits conducted by the purchasing department.

Management

Target: All relevant legal and statutory regulations must be systematically re-recorded and met.

4 Corporate carbon footprint

It must also be our objective as the market leader to set an example when it comes to conserving resources.



Goal: Reduce CCF/kg of textiles

2019 0.40kg CO₂ eqv/kg

Goal for 2019: **achieved!**

2025 0.28kg CO₂ eqv/kg

until 2025: **-30%**

4 Energy consumption in the laundry

Washed and disinfected textiles – a highlight on the textile management market and certainly in keeping with the times. We achieve this every day while using as little energy as possible.

Goal: Reduce energy consumption/kg of textiles

2019 1.54 kWh/kg

Goal for 2019: **achieved!**

2025 1.35 kWh/kg

until 2025: **-12%**

5 Water consumption and wastewater

Water is and always has been an essential part of the cleaning process, and has a major role to play in ensuring standards of health and hygiene. As an industrial laundry, we are both dependent on water resources and, at the same time, responsible for ensuring that water is used and managed in a conservative way.

| Use of freshwater (l/kg) | 2015 | 2016 | 2017 | 2018 | 2019 |
|--------------------------|-------|-------|-------|-------|------|
| Average | 12.58 | 12.16 | 10.30 | 10.21 | 9.55 |

Goal: Reduce water consumption

2019 9.55 l/kg textiles

Goal for 2019: **achieved!**

2025 8.0 l/kg textiles

until 2025: **-16%**

24%

water savings from using water recovery technologies since 2015-2019



From a vision to perfection.



6

Waste management. Turning waste into raw materials.



We monitor just how effectively waste is sorted in the company by determining the share of residual waste produced in relation to the kilogrammes of textiles washed or processed in the laundry. The lower the number, the more effectively the recyclable parts of cardboard and plastic are sorted and collected separately.

Goal: Reduce kg of residual waste
/kg of washed textiles

2019 0.0043 kg

Goal for 2019: **achieved!**

2025 0.0030 kg

until 2025: **-30%**



7

Textile Management. In diverse teams.



In Austria, we have **2,185** employees. All contracts are open-ended in accordance with the **collective agreement within the industry**, which we comply with without exception, thus ensuring living wages.

Overall, **63%** of our employees are women. SALESIANER also employs people from **59 nations** and 49 people with special needs.*

* Data from 2019

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Transport and logistics



As one of Austria's largest logistics companies with 13% of its total energy consumption being attributable to fuel, we are aware of our responsibility to look after the environment, taking modern and appropriate action to address this topic.

Goal: Reduce diesel consumption
/kg of textiles transported

2019 0.022 l/kg

Goal for 2019: **achieved!**

2025 0.014 l/kg

until 2025: **-36%**

Goal: bigger share of trucks with highest EURO exhaust emission standard

2019 62.7%

Goal for 2019: **achieved!**

2025 85.0%

until 2025: **+36%**



70%

share of trucks with highest EURO exhaust emission standard (2020)

To the best of our knowledge. And conscience.

- E** eliminate hazard sources
- S** substitute hazard sources
- T** technical measures
- O** organizational measures
- P** personal measures



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Occupational health and safety

SALESIANER maintains a certified occupational health and safety management system.

This serves to identify potential occupational health and safety risks and to continuously improve performance in this area.



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Quality management & product responsibility

Our integrated management systems now cover a wide range of norms and standards and make a significant contribution to safeguarding the company's success.



ISO 9001

Quality Management System

ISO 13485

Medical Devices – Quality Management System

ISO 14001

Environmental Management System

ISO 50001

Energy Management System

ISO 45001

Occupational Health and Safety Management System

EN 14065

Laundry Processed Textiles Biocontamination Control System

93/42/EWG

Medical Devices Directive



[DATA PROTECTION]



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Data Security

SALESIANER is the first textile rental company in Austria to achieve certification for its management system under **ISO/IEC 27001:2013** in July 2020.

Successfully passing the audit means that information security is guaranteed at the SALESIANER head office and all of its data processing centres. The systematic and structured approach employed protects company data and ensures its confidentiality. This ISO norm also safeguards the availability of IT systems used in company processes.

All in all, the certification represents both **stability** and **security** for our customers and for SALESIANER employees.





We are happy to advise you.

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ISO 9001 ISO 14001 ISO 13485 ISO 50001 EN 14065 ISO 45001 ISO 27001

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